

## Helen K. Liu

886-2-3366-8382

[helenliu4.wordpress.com](http://helenliu4.wordpress.com)

[helenliu4@gmail.com](mailto:helenliu4@gmail.com)

[helenliu4@ntu.edu.tw](mailto:helenliu4@ntu.edu.tw)

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### Education

**Ph.D.**, School of Public and Environmental Affairs, Indiana University-Bloomington, 2009

- Fields: Public Policy and Public Management; Sub-Field: Nonprofit Management
- Dissertation: *Three Essays on Inter-Organizational Network and Performance*
- Committee Members: Prof. David Reingold (Chair), Prof. Kirsten Grønbjerg, Prof. Leslie Lenkowsky, and Prof. James Perry

**M.A.** Department of Economics, University of Texas-Austin, 2004

**B.A.** Fisher College of Business, Ohio State University, 2002

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### Academic Appointments

- *Professor*, Department of Political Science & Graduate Institute of Public Affairs, National Taiwan University, 2021-Current
  - *Associate Professor*, Department of Political Science & Graduate Institute of Public Affairs, National Taiwan University, 2018-2021
  - *Assistant Professor*, Department of Politics and Public Administration, The University of Hong Kong, 2009–2018
  - Associate Lecturer, School of Public and Environmental Affairs, Indiana University-Bloomington, 2006-2009
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### Academic Awards

- *Outstanding Research Award*, Ministry of Science and Technology, R.O.C. 2020 (109)
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### Teaching Awards

- *Teaching Award (English-Taught Course)*, National Taiwan University, 2020-2021 (109) [全英語授課專任教師教學優良獎]
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**Refereed Journal Publications** (H-Index: 10 by 3/3/2021)

1. Liu, Helen K. “Crowdsourcing: Citizens as Coproducers of Public Services.” *Policy & Internet* 13.2 (2021) 315-331. <https://doi.org/10.1002/poi3.249>
2. Liu, Helen K., Lin, C. C., Huang, L. H., Huang, S. A., Huang, R. N. “Eradication and Control Strategies for Red Imported Fire Ants (*Solenopsis invicta*) in Taiwan.” *Sustainability* 12.10 (May 2020): 1-20.
3. Liu, Helen K., Mei Jen Hung, Lik Hang Tse, Daniel Saggau. “Strengthening Urban Community Governance Through Geographical Information Systems and Participation: An Evaluation of My GoogleMap and Service Coordination.” *Australian Journal of Social Issues*. 55.2 (February 2020):182-200.
4. Yu, Meng-Che, Lin, Huan-Sheng, and Helen K. Liu “Disaster Management and Development of Community Resilience: A Case Study of the DaHo Tribe in Pingtung County in Taiwan” *Journal of Public Administration*, National Chengchi University. 2019. (in Chinese)
5. Liu, Helen K. “The Impact of Transition from British to Chinese Rule on Social Service Delivery Systems in Hong Kong.” *Policy and Politics*, 47.2 (April 2019): 331-352
6. Wu, Jie, Liu, Helen K. “Collaboration with Status Asymmetry: Evidence from HIV/AIDS Disease Control in China” *International Public Management Journal*. (Mar. 2019): 1-26.
7. Liu, Helen K. “Crowdsourcing Government: Lessons from Multiple Disciplines.” *Public Administration Review*. 2017.
8. Liu, Helen K. “An Analysis of online interaction in Ideas Generation for Public Policies.” *Information Polity*. 2017. 22(2-3): 117-135.
9. Liu, Helen K. “Exploring Online Engagement in Public Policy Consultation: The Crowd or the Few?” *Australian Journal of Public Administration*. 2016. 76(1): 33-47
10. Nie, Lin, Liu, Helen K. and Cheng, W. “Exploring Factors that Influence Voluntary Disclosure by Chinese Foundations.” *VOLUNTAS: International Journal of Voluntary and Nonprofit Organizations*. 2016. 1–27.
11. Lee, Eliza W.Y. and Liu, Helen K. “Factors Influencing Network Formation Among Social Service Nonprofit Organizations in Hong Kong and Implications for Comparative and China Studies.” *International Public Management Journal*. 2013. Vol. 15, Issue 4, Pages 454–478.
12. Liu, Helen K. and Sandfort, Jodi. “Open Source Platforms for Citizen Engagement: Examining Ashoka’s Design and Implementation.” *Nonprofit Policy Forum*. 2011. Volume 2, Issue 2, Pages 1–20.
13. Gronbjerg, Kirsten, Liu, Helen K. and Pollak, Thomas H. “Incorporated but Not IRS-Registered: Exploring the (Dark) Grey Fringes of the Nonprofit Universe.”

*Nonprofit and Voluntary Sector Quarterly*. 2010. vol. 39 no. 5, Pages 925–945.

14. Reingold, David and Liu, Helen K. “Do Poverty Attitudes of Social Service Agency Directors Influence Organizational Behavior?” *Nonprofit and Voluntary Sector Quarterly*. 2009. 38(2): 307-332
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### **Refereed Journal Publications on Education**

15. Liu, Helen K., Nonprofit Management Education in Taiwan, *Journal of Nonprofit Education and Leadership* (Online First)
  16. Kim, Sung-Ju, Liu, Helen K., Jeong, Bok Gyo, and Cai, Qihai, Exploring Hong Kong Nonprofit Education Programs, *Journal of Nonprofit Education and Leadership* (Online First)
  17. Liu, Helen K. and Liu, Yusheng, An Exploratory Research on Nonprofit Curricula in Taiwan: A Nationwide Analysis, *Third-Sector Review*, accepted.
  18. Kilonzo, Susan M., Sandfort, Jodi R. and Liu, Helen K. “Using Multimedia Learning Objects in Public Affairs Classrooms: Global Experiences with Hubert Project E-Cases and E-Studies.” *Journal of Public Affairs Education* 2016. 22(3): 345–362.
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### **Other Peer-Reviewed Publications**

19. Jose Chen and Liu, Helen K. “The roles of community-based non-profits in the context of collaborative governance in Hong Kong and Taiwan.” *Designing Governance Structure for Performance and Accountability: Developments in Australia and Greater China*, (Edited by Andrew Podger, et al.). Acton, Australia: Australian National University. July 2020.p.167-191
20. Liu, Helen K., MuhChyun Tang, Kuang-Hua Chen. “Public Decision Making: Connecting Artificial Intelligence and Crowds.” In *ACM Conference proceeding of dg. o '20*, 214-222.
21. Liu, Helen K. “Open Source, Crowdsourcing, and Public Engagement.” In *Crowdsourcing: Concepts, Methodologies, Tools, and Applications*, edited by Information Resources Management Association, (2nd edition),1144–1163. Hershey, PA: IGI Global. 2019.
22. Liu, Helen K. Challenges of collecting and analyzing data from online platforms. *SAGE Research Methods Cases*. 2019. doi:10.4135/9781526496966
23. Liu, Helen K. and Peter Cheung. “Developing Open Innovation: Exploring Social Innovation Design in Hong Kong.” In *Proceedings of the 52nd Hawaii International Conference on System Sciences*. 2019.
24. Liu, Helen K. “Cross-National Network Diffusion of Crowdsourcing Innovation

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- Policy: Peer to Patent.” In *Proceedings of the 51st Hawaii International Conference on System Sciences*. 2018.
25. Liu, Helen K. “Crowdsourcing Design: A Synthesis of Literatures across Disciplines.” *Proceedings of the 50<sup>th</sup> Annual Hawaii International Conference*. IEEE. 2017.
  26. Liu, Helen K., Harrison, Y., Lungo, K. and Lai, J. “From In-person Volunteering to Online-volunteering.” *Palgrave Handbook of Volunteering, Civic Participation, and Nonprofit Associations*, edited by David H. Smith et al. 2017
  27. Liu, Helen K. “Bring in the crowd to reinventing government.” Book Review. *Journal of Public Administration Research and Theory*, Volume 26, Issue 1, January. 2016.
  28. Liu, Helen K. “An Analysis of the Social Process in Ideas Generation for Public Policies.” *Proceedings of the 17th International Digital Government Research Conference on Digital Government Research*. 2016. 379–387.
  29. Liu, Helen K. and Chen, Bin. “The Challenges of Implementing Collaborative Governance in Hong Kong: Case Study of a Low-Income Family Community.” *The Road to Collaborative Governance in China*. Palgrave Macmillan US, August 2015. 45–67.
  30. Liu, Helen K. and Sandfort, Jodi. “A Case Study of Open Source and Public Participation in Catalyzing Social Innovations” *Proceedings-2010 International Conference on Advances in Social Network Analysis and Mining*. 2010.
  31. Lee, E. W. Y., Chan, J. C. W., Lam, D. W. F., Chan, E. Y. M., Liu, Helen K., & Yeung, R. L. K. (2010). *Serving Alone: The Social Service Sector in Hong Kong: Annual Report on the Civil Society in Hong Kong 2009*.
  32. Liu, Helen K. and Reingold, David. “Network and Social Service Agency Performance: Empirical Links,” *Academy of Management Proceedings*. Vol 2009. No. 1. Academy of Management.
  33. Gronbjerg, K. A., Cheney, L., Leadingham, S., & Liu, Helen K. (2007). *Nonprofit capacity assessment: Indiana charities, 2007*.

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### Other Publications

34. Ku Yeun-Wen, Liu, Helen K., and Yeh Chung-Yang. (2020). A Study for the Development of Social Work Manpower. Ministry of Health and Welfare.<https://www.grb.gov.tw/search/planDetail?id=13243948>  
<https://www.grb.gov.tw/search/planDetail?id=13243948>)
35. Liu, Helen K., and Liu Li-Chuan. (2019). *The Roles of Cross-Sector in Long-term Care*. National Health Research Institutes.
36. Liu, Helen K. “Creating positive experiences for crowdsourcing government”

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PUBLIC (July 24, 2019) <http://esadepublic.esade.edu/posts/post/creating-positive-experiences-for-crowdsourcing-government>

37. Lee, E. W. Y., Chan, J. C. W., Lam, D. W. F., Chan, E. Y. M., Liu, Helen K., & Yeung, R. L. K. (2010). *Serving Alone: The Social Service Sector in Hong Kong: Annual Report on the Civil Society in Hong Kong 2009*.
38. Gronbjerg, K. A., Cheney, L., Leadingham, S., & Liu, Helen K. (2007). *Nonprofit capacity assessment: Indiana charities, 2007*.

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### Other Innovations

1. Creation of Rescue Dogs Home Protection Crowdfunding Webpage, made by Nonprofit Management Course [2019/11/27-2019/12/26], NT\$ 81,600 has been raised for the PACK Sanctuary through Dodoker Platform: <https://www.dodoker.com/index.php?r=project%2Fview&id=372>
2. Creation of A Smile for Christmas Crowdfunding Webpage, Nonprofit Management Course [2019/11/27-2019/12/23] NT\$ 30,401 raised for Andrew Charity Association through Dodoker Platform: <https://www.dodoker.com/index.php?r=project%2Fview&id=367>
3. Creation of Heroes for Fire Ants Prevention Crowdfunding Webpage, Dodoker Platform, Nonprofit Management Course [2020/11/1-2020/11/30] NT\$ 68,200 raised for Association of Animal and Plant Health Inspection and Quarantine through Dodoker Platform: <https://www.dodoker.com/index.php?r=project%2Fview&id=518>

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### External Peer-Reviewed Competitive Research Grants

1. **PI**, “Nudging Public Administration,” Ministry of Science and Technology, R.O.C. [MOST110CD804-1/110CD804-2] 2021/08/01-2023/07/31, NTD2,772,000
2. **PI**, “Study of Service Evaluation and Quality Management of Elderly Care Organizations in Taipei City,” Taipei City Government, NTD 1,820,000
3. **Co-I**, “Ecology of Philanthropy,” Y.L. Lin Hung Tai Education and Culture Charity Trust, R.O.C., 2021, NTD 1,500,000.
4. **Co-I**, “Governance of Information Dissemination and Information Privacy,” Ministry of Education Social Science Research Thematic Grant, Singapore, 2022-2025.
5. **PI**, “Reinventing the Global Governance on Invasive Alien Species: Positioning Taiwan for Best RIFA Prevention, Predictions, and Education.” Ministry of Science and Technology, R.O.C. [MOST 108-2638-H-002 -001 -MY2] 2019/08/01-2021/07/31, NTD 14,763,000.
6. **PI**, “Board Member of Association for Research on Nonprofit Organizations and Voluntary Action.” Ministry of Science and Technology, R.O.C. [MOST109-

2926-I-002-513-] 2019/05/05-2021/05/04, NTD 282,000.

7. **Co-I**, “Taiwan-EU Multilateral Research and Innovation Cooperation Project.” Ministry of Science and Technology, R.O.C. [MOST109-2927-I-011-001] 2020/06/01-2021/05/31, NTD 3,097,000.
8. **Co-I**, “Social Worker Human Resource Development,” Ministry of Health and Welfare, R.O.C., [M08D1170], 2019/10/17-2020/10/16, NTD 2,950,000
9. **Co-I**, “Forging collective action in information commons: how user groups on Wikipedia and Baidu Baike govern themselves.” Hong Kong RGC General Research Fund. 2020-2022, NTD 2,715,706 (HKD735,500)
10. **PI**, “The Evolution of Nonprofits in Intersectoral Governance: Big Data Application.” Ministry of Science and Technology, R.O.C. [MOST108-2410-H-002-011-], 2019/04/01-2020/03/31. NTD 661,000.
11. **PI**, “Social Media and Public Opinion in Asia.” NTU Core Consortiums, Ministry of Education, Taiwan, R.O.C. [108L893503] 2019/01/01-2021/12/31, NTD 7,800,000. [PI, Sub-project “Network Factors Determining the Wisdom of the Crowds,” NTD 1,500,000
12. **PI**, “The Roles of Cross-Sector in Long-term Care,” within Research on Center of Senior Health and Long-term Care Research Center Project, National Health Research Institutes, 2018/08/01-2019/07/31. NTD 240,000
13. **PI**, Yushan (Young) Scholar Award, 2018-2023, Ministry of Education, Taiwan, R.O.C. 2018/8/1-2023/7/31, NTD 1,000,000 Annually
14. **PI**, “Comparing East and West Nonprofit Management Curriculum.” 2019 Toyota Foundation research grant, Japan, 2019-2021. NTD 1,595,000 (US\$55,000).
15. **PI**, “Exploring the Motivations, Incentive Designs, and Performance of Open Innovation in Hong Kong.” Policy Innovation and Co-ordination Office of the HKSAR Government, Public Policy Research Fund (PPR), 2016.A8.052.17A, 6/1/2017-5/30/2018, NTD 1,096,739 (HKD 297,032).
16. **PI**, “Explaining Collaborative Service, Network Structure, and Clients’ Outcomes of Public Services Providers in Hong Kong and Taipei.” Research Grants Council, General Research Fund (GRF), HKU 748712H, 11/1/2012-10/31/2015, NTD 2,180,803 (HKD 590,631)
17. **Co-I**, “Social Media and Contingent Network Structures: Events, Boundaries, and Diffusion,” Academia Sinica, Research Fund, AS-103-TP-C03, 01/01/2014-12/31/2016, NTD 2,701,000.
18. **Co-I**, “Capacity Assessment of Civil Society Sectors in Hong Kong,” Research Grants Council Public Policy Research (PPR), Public Policy Research, HKU7015-PPR-12, 2012-10-01- 2015-12-31, NTD 2,205,763 (HKD 597,391).

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### International Conference Papers (Selected)

1. Liu, Helen K. “Perception of Citizen Science for IAS Prevention: Assessment of Online Interactive Map On Motivation and Participation.” Session 2: Urban ecological science and citizen science, THE 13th ILTER-EAP, (8-9 September 2021) (Virtual Conference)
2. Liu, Helen K. “Democratic Process through the Participation of Civil Society Organizations: Empirical Evidences from some Asian Countries.” Workshop of Civil Society and Democratization: Insights from Service-Providing Nonprofit Organizations, hosted by the Wayne State University/University of North Carolina at Greensboro/George Mason University, USA (August 12-13, 2021)
3. Liu, Helen K. and Liu, LiChung, “Nonprofit Education Development in Taiwan.” Nonprofit Education in East Asia: Comparative Perspectives, 14th International ISTR Conference & Summit, (July 11, 2021). (Online).
4. Liu, Helen K. “Evaluation of Volunteered Geographic Information Systems for Prevention of Invasive Alien Species.” The 2nd International Conference of the Experiment Lab for Public Management Research (EXPMR): Leading Experimental Research in the Asia-Pacific Region, KDI School of Public Policy and Management, South Korea, (Dec. 3-4, 2020). (Online).
5. Liu, Helen K. and Liu, Yusheng, “Nonprofit Education Development in Taiwan.” 2020 Taiwan Association for Schools of Public Administration and Affair (TASPAA) Annual Meeting and International Conference (Oct. 23, 2020)
6. Liu, Helen K., Huan-Kai Tseng, Z.H. Wen, Z.C. Liu, R.N. Huang. "Network Prediction of Red Imported Fire Ant Spread for Better Invasive Alien Species Management." Presented at 2020 Sunbelt Virtual Conference, Paris, France, (July 17, 2020). (Online).
7. Liu, Helen K. "Reinventing the Invasive Alien Species Prevention System through Network Governance," accepted into the 2020 Public Management Research Conference (PMRC). University of Hawai'i at Mānoa. (June 23-26, 2020).
8. Liu, Helen K., MuhChyun Tang, Kuang-Hua Chen. “Public Decision Making: Connecting Artificial Intelligence and Crowds,” presented in the theme: Intelligent Government in the Intelligent Information Society, 21st Annual International Conference on Digital Government Research, South Korea, June 15-19, 2020 (virtual conference).
9. Liu, Helen K. “Nonprofit Education in Taiwan.” In the Panel of the Development of Nonprofit Education Programs in East Asia: Recent trends and projections for future growth, presented at the 48th Association for Research on Nonprofit Organizations and Voluntary Actions (ARNOVA). San Diego, California, USA. (Nov. 21-23, 2019).
10. Liu, Helen K. “Ownership Forms and Public Policy in Taiwan.” Paper presented at the International Society for Third-Sector Research (ISTR) Regional Conference. Bangkok, Thailand. (July 15-16, 2019).
11. Liu, Helen K. “What are the DNA of Taiwanese Nonprofits?” Paper presented at the 3rd ARNOVA-Asia. Taichung, Taiwan. (June 5-6, 2019).
12. Liu, Helen K. and Peter Cheung. “Developing Open Innovation: Exploring

Social Innovation Design in Hong Kong.” In *Proceedings of the 52nd Hawaii International Conference on System Sciences*. (Jan. 2019).

13. Liu, Helen K., “Cross-National Network Diffusion of Crowdsourcing Innovation Policy: Peer to Patent”, In *Proceedings of the 51st Hawaii International Conference on System Sciences*, 2018
14. Liu, Helen K. “Homophily and Competition Within Networks: Implications for Community Long-term Care Implementation.” Paper presented at the 47th ARNOVA, Austin, TX, USA. (Nov. 15-17, 2018).
15. Wang, Wen-Jiun and Liu, Helen K. “Disaster Response Networks and Perceived Performance.” Paper presented at the 47th ARNOVA, Austin, TX, USA. (Nov. 15-17, 2018).
16. Liu, Helen K. “Public Engagement and GIS Adoption: Crowdsourcing for Planning in the City.” Paper presented at the 9th Greater China - Australia Dialogue Workshop, Shanghai Jiao Tong University. (Sept. 27-29, 2018).
17. Liu, Helen K. “Platforms for Open Innovation: Comparisons in Adoptions in the Public, Private, and Nonprofit Sector.” Paper presented at the 25th IPSA World Congress, Brisbane, Australia, July 21-25, 2018
18. Liu, Helen K. “Exploring the Motivations and Adoption of Open Innovation for Social Enterprises in Hong Kong” Paper presented at the ARNOVA-Asia. Hong Kong. June 27-28, 2018.
19. Liu, Helen K. “Developing Open Innovation: Exploring Social Innovation Design in Hong Kong.” Paper presented at the Digital Social Innovation Track at the 50th Hawaii International Conference on System Sciences (HICSS), Grand Wailea, Maui, U.S. (8–11 January, 2017)
20. Liu, Helen K. and C. Chen. “The roles of community-based nonprofits in the context of collaborative governance in Hong Kong and Taiwan.” Paper presented at the ARNOVA Asia, Beijing, China. June 2017 and ARNOVA, MI, USA, Nov. 2017.
21. Liu, Helen K. Strengthening local communities through crowdsourcing: An Evaluation of My Google Map and Service Coordination. Paper presented at the ARNOVA, MI, USA, Nov. 2017.
22. Liu, Helen K. “Conceptualizing crowdsourcing for public policies.” Paper presented at the IPPA, Singapore, June 2017.
23. Liu, Helen K. “Crowdsourcing as public policy tools.” Paper presented at the IIAS Study Group on Coproduction of Public Services, Washington, DC, June, 2017.
24. Liu, Helen K. “Crowdsourcing Design: A Synthesis of Literatures across Disciplines.” Paper presented at the 50th Hawaii International Conference on System Sciences (HICSS), Hawaii, U.S. (4–7 January, 2017)
25. Liu, Helen K. “Implementing Public-Private Partnership for Food Assistance Policy in Taiwan: Challenges and Alternatives.” Paper presented at the HKU-USC-IPPA Conference on Public Policy (IPPA). Hong Kong, China (10–11 June, 2016).



26. Liu, Helen K. “An Analysis of the Social Process in Ideas Generation for Public Policies.” Paper presented at the 17th Annual International Conference on Digital Government Research (dg. o). Fudan Univ., Shanghai, China (8–10 June, 2016).
27. Liu, Helen K. “Engaging the Crowds for Innovation in the Public Sector.” Paper presented at the 20th International Research Society for Public Management Conference (IRSPM). Hong Kong, China (13–15 April, 2016).
28. Liu, Helen K. “Exploring the Political and Social Dynamics of Implementing Social Service Integration in Hong Kong.” Paper presented at the 44th Annual Conference of the Association for Research on Nonprofit Organizations and Voluntary Actions (ARNOVA). Chicago, Ill., U.S. (18–21 November, 2015); the 9th ISTR Asia Pacific Regional Conference. Tokyo, Japan (26–28 August, 2015).
29. Liu, Kai-lin and Liu, Helen K. 2015. “Information Asymmetry in Peer-to-Peer Lending Platform: Differences between For-Profit and Nonprofit Ownership—Case Study of Kiva and Prosper.” Paper presented at the 9th ISTR Asia Pacific Regional Conference. Tokyo, Japan (26–28 August, 2015).
30. Liu, Helen K. 2014. “Linking Micro Behavior and Macro Structure of Social Service Delivery Networks” Paper prepared for presentation at the 43rd annual conference of the Association for Research on Non-Profit Organizations and Voluntary Actions (ARNOVA). Denver, Colorado. (20-22 November, 2014).
31. Liu, Helen K. 2014. “Balkanization in Collaborative Governance System: Power, Politics, and Structure in A Hong Kong Urban Community” Paper presented for presentation at the International Conference on Next Steps for Public Administration in Theory and Practice: Looking Backward and Moving Forward. Sun Yat-sen University, Guangzhou, China. (16-18 November, 2014).
32. Liu, Helen K. 2012. “Understanding Donor Motive and Behavior in the Online Philanthropy,” Paper presented at the 41th Association for Research on Nonprofit Organizations and Voluntary Action (ARNOVA) Conference. (November 2012).
33. Liu, Helen K. 2012. "Examining Communities for Online Public Engagement through Four Empirical Case Studies" Paper presented at the Association for the 32nd Public Policy Analysis and Management Conference. (November 2011).
34. Liu, Helen K. 2011. “The Birth and Influence of Rules: Examining Communities for Online Public Engagement.” Presented at the Annual Political Networks Conference and Workshops and Association for Public Policy Analysis and Management Conference. (June, 2011).
35. Liu, Helen K. and Eliza Lee “Influences on Networks of Social Service Organizations in Hong Kong” Paper presented at the Association for Research on Nonprofit Organizations and Voluntary Action (ARNOVA) Conference. (November 2010).
36. Liu, Helen K. 2010. “Understanding and Mapping the Open Source Communities in the Public and Nonprofit Sector,” Paper presented at the Association for Research on Nonprofit Organizations and Voluntary Action

(ARNOVA) Conference. (November 2010)

37. Liu, Helen K. and Jodi Sandfort. 2010. "A Case Study of Open Source and Public Participation in Catalyzing Social Innovations," Paper accepted to the International Conference on Advances in Social Network Analysis and Mining. (August 2010).
38. Liu, Helen K. 2010. "Democratizing Social Innovations: Building Networks among Citizens, Governments, Nonprofit, For-profits through Open Source Platform" Presented at National Taiwan University, National Chengchi University, National Taipei University. (June 3rd, June 8th, and June 9<sup>th</sup>, 2010, representatively).
39. Liu, Helen K. and David Reingold. "Network and Social Service Performance: Empirical Links," Paper presented at the Academy of Management Conference. (August 2009).
40. Liu, Helen K. and David Reingold. "Homophily and Diversification within the Social Service Inter-Organizational Networks," Paper presented at the Midwest Political Science Association Conference and Sunbelt XXIX Conference. (July 2009).
41. Liu, Helen K. and David Reingold. "An Empirical Test of the Effects of Social Network on Social Service Agency Performance," Paper presented at the Association for Public Policy Analysis and Management Conference. (November, 2008).
42. Helen K. Liu "Democratizing Social Innovations: Building Global Solutions Networks among Citizens, Nonprofit, For-profits, Governments, and Granters through the Changemakers Initiative," presented at the Association for Research on Nonprofit Organizations and Voluntary Action (ARNOVA) Conference. (November 2008).
43. Liu, Helen K. and David Reingold. "The Social Safety Net as Network" Published in the RGK Center Working Paper Series. (2008), presented at Midwest Political Science Association Conference (2008), and the APPAM Conference (November, 2007).
44. Grønbjerg, Kirsten, Liu, Helen K. and Tom Pollak "Incorporated but Not IRS-Registered: Exploring the Fringes of the Nonprofit Universe" Paper presented at the Academic of Management conference (August, 2008), West Coast Nonprofit Data Conference (April, 2008), and ARNOVA (November, 2007)
45. Liu, Helen K. "A Relational Incentive Contract Theory of Nonprofit Organizations," presented at ARNOVA Conference (November, 2007).
46. Liu, Helen K. "Reexamine Job Satisfaction of the Federal Employees," presented at the Annual SPEA Young Researchers Conference and won the best paper award in public and nonprofit management section (April, 2007).
47. Christensen, R., Moulton, S, Nesbit, B., Witesman E., and Liu, Helen K. "Assessing the Effectiveness of Capacity Measures and Frameworks in Public and Nonprofit Performance Evaluation," Paper presented at ARNOVA Conference. (November, 2006)

48. Liu, Helen K. and David Reingold. "Social Networks and Welfare Among Mothers in Poverty," Paper presented at APPAM conference. (November, 2006).
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### **Invited Speakers/Lectures in International and Regional Conferences (Selected)**

#### **International**

- Invited Speaker, " Public Service Reform: from public-private partnership to collaborative governance " The 10th Greater China Australia Dialogue on Public Administration Workshop: Taking advantage of new technology, The Australian National University, Canberra, Australia (Online), (Feb. 26 ,2021)
- Invited Speaker, "Evaluation of Volunteered Geographic Information Systems for Prevention of Invasive Alien Species" The 2<sup>nd</sup> International Conference of the Experiment Lab for Public Management Research (EXPMR): Leading Experimental Research in the Asia-Pacific Region, KDI School of Public Policy and Management, South Korea (Online), (December 3-4, 2020).
- Invited Speaker, "Advancing Research on Asian Civil Society and Philanthropy: Past Accomplishments, Future Research Agendas, and Data and Theory Needs" Association for Research on Nonprofit Organizations and Voluntary Actions (ARNOVA). (Online), (Nov 11-13, 2020)
- Invited Speaker, "Nonprofit Education Research Summit: Discussing and Comparing Eastern and Western Nonprofit Higher Education Programs" International Society for Third-Sector Research (ISTR), Montréal, Canada, (Virtual), (July 7-10, 2020)
- Invited Speaker, "Advancing Research on Asian Civil Society and Philanthropy: Past Accomplishments, Future Research Agendas, and Data and Theory Needs" Association for Research on Nonprofit Organizations and Voluntary Actions (ARNOVA-ASIA CONFERENCE). Yonsei University, Seoul, South Korea (Virtual) (June 11-12, 2020)
- Invited Speaker, "A Diffusion of Innovation, Peer to Patent. " The 9th Greater China Australia Dialogue on Public Administration Workshop: Taking advantage of new technology, Sun Yat-Sen University, Guangzhou, China (Nov.7-9 ,2019)
- Invited Speaker, "Big Data Development and Regulation for Social Policies in Taiwan." The International Conference on Global Regulatory Governance, the Chinese University of Hong Kong. (July 4-6, 2019.)
- Invited Speaker, "Varieties of Public Engagements for Public Policy in Taiwan: In Search of the Core Values." The Workshop on Public Participation and the Policy Process in Asia, University of Hong Kong, Hong Kong. (June 25-26, 2019.)
- Invited Panel Speaker, "TIBS Colloquy: Collective Impact in Theory and Practice," at the 44th annual conference of the Association for Research on Nonprofit Organizations and Voluntary Actions (ARNOVA). Chicago, Ill., U.S. (19–21 November, 2015).

- Invited Panel Speaker, “Exploring Social Dynamic of Hong Kong Social Service Network,” An International Seminar: The Quality of Governance and Public Bureaucracy in East Asia, the Korean Association for Public Administration International Conference, Cheonan, South Korea (16 July, 2015).
- Invited Speaker, “Social Media and Social Service Platforms+” Shanghai Development Research Foundation, Shanghai, China (31 March, 2015).
- Invited Panel Speaker, “Boundaries for the Nonprofit Sector,” at the 43rd annual conference of the ARNOVA. Denver, Colo., U.S. (20–22 November, 2014).
- Invited Speaker, “U.S. Nonprofit Regulation” and “Open Source and Research for Governments and Nonprofits,” at Tsinghua University, Beijing, China (11–15 October, 2014).
- Invited Panel Speaker, “NGOs at a Crossroad: Hybridization and the Third Sector in Taiwan” at the Symposium on Next Step to a Better Future: Risks and Opportunities of NGOs in China and Taiwan, HKU, Hong Kong (July 26, 2012).

### **Domestic**

- Invited Speaker, “U.S. Charity Regulation-Application to Social Enterprises”, Social Organization Law and Development, Taiwan NPO Self-Regulation Alliance (2021/6/24)
- Invited Speaker, “The Possibility of Involving Citizens in Invasive Species Prevention”, Department of Entomology, National Chung Hsing University (2021/4/28)
- Invited Speaker, “New Role for Citizens in Public Governance: Invasive Species as an Example” Integrative Biology Course, Department of Entomology, National Taiwan University (2020/12/15)
- Invited Speaker, “Translating Science into Policy and Public Services: RIFA” Shackleton Program Grant Office, Ministry of Science and Technology (2020/6/5)
- Invited Speaker, “Collaboration and Competition within an Elderly Care Network.” College of Social Sciences, Yonsei University and College of Social Sciences, National Taiwan University (2019/12/20)
- Invited Speaker, (with Ku, Yeun-Wen and Yeh, Chung-Yang). "Governing Aging Society through Cross-sector Co-creation." National Health Research Institutes Forum in The 11th Asia/Oceania Congress of Gerontology and Geriatrics. Taipei, Taiwan (2019/10/24)
- Invited Speaker, “Governance and Nonprofits: Experiences learned from Taiwan and Hong Kong” Taiwan-Philippine Policy & Social Innovation Forum, Taichung, Taiwan (2019/1/18-27)
- Invited Speaker, “Crowdsourcing Government: What Works and What Doesn’t?” at the International Symposium: Governance in Local and Central Governments in the Age of Globalization, held by Directorate-General of Personnel Administration, Executive Yuan, Taipei, Taiwan (9 September, 2013).

- Invited Panel Speaker, “The Challenges and Issues of Incorporating the ‘Wisdom’ of the Crowd into Public Policy Process through Online Platforms,” at the 2012 International Workshop on E-Society Research (E-Society) in Taiwan (16 March, 2012).
- Invited Speaker, “The Structures of Knowledge Commons;” Paper presented at the Academic Sinica in Taiwan (2011).
- Invited Speaker, “Democratizing Social Innovations: Building Networks among Citizens, Governments, Nonprofit, For-profits through Open Source Platform;” Paper presented at National Taiwan University, National Chengchi University, National Taipei University (2010).
- Invited Panel Speaker, “Applications of Open Source Community in the Philanthropic Sector,” presented in the 6th East Asia NGO Forum 2010 Taipei, Taiwan (24–26 June, 2010).

### **Other Invited Academic Roles**

- Invited Moderator, Social Value International Conference 2019—Best Practice 1: The Social Value of Public Sector Infrastructure Plans, Taipei, Taiwan (Dec.4-5, 2019) Invited Commentator, Charity 100 Forum 2019: Charity and Culture, Shandong, China (Nov.15, 2019)
- Invited Discussant, The Development of Democracy and Local Governance in the EU, US and Asia, Howard Civil Service International House, Taipei, Taiwan (Nov. 24, 2018) Invited Speaker, “Community in Conflict: The Role of Civil Society.” ARNOVA Pre-Conference Symposium, Austin, Texas, USA. Nov. 14, 2018.
- Invited Commentator, “Choice of Major and Academic Grit: Case Study of National Universities in South,” The 10<sup>th</sup> Annual Conference on Development Studies—Taiwan Experience 2.0: Local and Global Development Studies and Practices, Taipei, Taiwan (Oct. 27-28, 2018)

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## **Teaching Experiences**

### **National Taiwan University**

- Glocalization: Charities in Taiwan (107-2)
- Seminar on Nonprofit Organization and Management (2019-2021)
- Public and Nonprofit Organization (107-2、 108-2)
- Public Administration I & II (2018-2021)
- Seminar on Public Administration (107-2)
- Human Resource Administration (107-1)
- Public Management (107-1、 108-1、 109-1)

### **The University of Hong Kong**

MPA courses

(with the most recent teaching evaluation scores by 2017:

Instructor scores: [I]; Department Average scores[DA]

Course scores: (C); Teacher scores (T)

- Managing Nonprofit Organizations ([I]: C: 93.1 T: 90; [DA]: C: 75.7 T: 78.7)
- NGO and Governance ([I]: C:87.5 T:91.1; [DA]: C: 81.5 T: 83.3)
- Collaborative Governance ([I]: C: 85.4 T:92.7; [DA]: C: 71.4 T:78)
- Nonprofit Management ([I]: C: 86.5 T:96.7; [DA]: C: 76.1 T:76.8)

### **Undergraduate courses**

- Introduction to Public Administration ([I]: C:71.4 T:74; [DA]: C:78 T:81.6)
- Nonprofit Management ([I]: C: 71.8 T:79.2; [DA]: C: 73.3 T:77.9)
- Capstone: Research Internship ([I]: C: 75 T: 100; [DA]: C: 75.4 T:79.6)
- Social Innovation Internship (N.A)
- Global Citizenship Summer Institute (N.A)

### **Indiana University**

Undergraduate courses

- Management Foundations and Approaches (2006-2009)
- Case Studies for Policy Analysis (Fall 2008)

### **Professional Training**

- Lecturer, Case Method and Social Network Analysis, ICPSR, Central China Normal University, Wuhan, China, December 7-12, 2015
- Lecturer, NGO Management, HKUSPACE, Wenzhou, China Oct 19-Oct 20, 2014
- Lecturer, Case Method and Social Network Analysis, ICPSR, College of Administration of Jilin University, Changchun, Jilin, China, July 11-15, 2014
- Lecturer, Social Service Innovation in Hong Kong: Public and Nonprofit Partnership, Professional Training for Senior Government Officials, HKU, April 19, 2013
- Lead Teacher, Global Citizenship Summer Institute, Taipei and Seoul, June 17-22 and June 26-30, 2012 & 2011

### **Teaching Grant Awards**

- PI, MOE Teaching Practice Research program project, 2021-08-01 ~ 2022-07-31, NTD 200,000, “Investigating Student Generated Content & Co-Creation Learning’s Outcomes and Impacts: Wiki Public Administration”
- Supervisor, MOST College Student Research Project, 2020-07-01 ~ 2021-02-28, NTD 48,000, Measuring Social Support in Taipei South Airport Community: The Case of Underground Worker Co-op
- Supervisor, MOST College Student Research Project, 2020-07-01 ~ 2021-02-28, NTD 48,000, “Open Innovation in Taiwan: From Participation Motivation, Mechanism Design, Model Analysis to Social Impact”
- PI, MOE Teaching Practice Research program project, 2020-08-01 ~ 2021-07-

- 31, NTD 290,000, “Collaborative Learning, Social Network and Online Giving”
- PI, MOE Teaching Practice Research program project, 2019-08-01 ~ 2020-07-31, NTD 300,000, “Glocalisation: Scaling Nonprofits”
  - PI, GHELC Experiential Learning Fund, Spring 2017, HKD 20,700, “Unleashing the Potentials of Community and Nonprofits through an Online Interactive Map.” <https://sspsso.wordpress.com/>
  - GHELC Experiential Learning Fund, Fall 2013, HKD 38,200. “Create Social Values through Multimedia-Nonprofit Management Practice.” <https://hkunpm.wordpress.com/>
  - EXCEL3 Case Development Fund HKD 30,000 for 2015–2016, Multi-media case, “DaHo Tribe Community Self-Prevention Against Disaster Program” will be published on and HKU EXCEL3 faculty platform.
  - EXCEL3 Case Development Fund HKD 70,000 for 2013–2014, Multi-media case, “Field Divided—Challenges in Collaboration,” published on an international Hubert platform and HKU faculty platform. [http://www.socsc.hku.hk/ExCEL3/case\\_bank2/](http://www.socsc.hku.hk/ExCEL3/case_bank2/)  
<https://hubertproject.org/hubert-material/276/>

#### **Post-Graduate Supervision (Supervisor)**

- Liu Kai-Lin, “Exploring Lending Patterns for Information Asymmetry between Lenders and Borrowers in the Nonprofit and For-Profit Peer-to-Peer Lending Platforms.” PhD, Graduated in 2016. (Currently position: National Central University)
- Nie Lin, “Transparency of Foundation in China.” PhD, Graduated in 2017. (Currently position: The University of Hong Kong)
- Li Yiran, “Government Accountability from Cyberspace? Scandals Exposure on the Internet and Official Governance in China.” PhD, Graduated in 2018. Currently position: University of Macau)
- Wu Jie, “Health Policy and NGO.” PhD, Graduated in 2019. Currently position: Fudan University)

#### **Post-Graduate Supervision (International)**

- Faculty Mentor, The ARNOVA Doctoral Seminar, ARNOVA.
- Faculty Mentor, PhD Seminar, “Group 5: Advocacy & public policy/NGOs & third sector & welfare state.” May 24-28, ISTR 2021 Global Virtual Conference.

#### **Post-Graduate Supervision (Committee Member)**

- Meng-Che Yu, “The Rationale and Institutional Adaptation of Cultural Commons: The Case of Historic Settlements Conservation in Kinmen.” PhD, Graduated in 2018. (Department of Political Science, National Chengchi University)
- Yu-Ming Tsai, “Discussion on the Relationship between Job Stress and

Turnover Intention of Inspectors of Labor Conditions.” MA, Graduated in 2020. (Department of Public Administration and Management In-service Master’s Program, National University of Tainan)

- Ling-an Chen, “Home Care Services Delivery for the Elderly in Taipei City: A Quasi-market Perspective.” MA, Graduated (Department of Public Administration and Policy, National Taipei University)
- Chia-wen Cheng, “Placemaking and Social Impact: A Case Study of Zhongshan Village, Keelung.” BA, Graduated (Department of Political Science, National Taiwan University)
- Yu-han Chiu, “Cross-boundary Cooperation and Local Government Capacity in Air Pollution: A Case Study of North Air Quality Area in Taiwan.” BA, Graduated (Department of Political Science, National Taiwan University)

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## Services

### **Scholarly Refereeing**

- Journal of Public Administration Research and Theory; Public Administration Review; Public Administration; Public Management Review; Public Performance and Management Review; Government Information Quarterly; American Review of Public Administration; Asia Pacific Journal of Public Administration; International Public Management Journal; Public Administration and Development; Journal of Public Policy Analysis and Management; Journals of Economics Analysis and Policy;
- VOLUNTAS: International Journal of Voluntary and Nonprofit Organizations; Nonprofit and Voluntary Sector Quarterly; Nonprofit Management and Leadership; Nonprofit Policy Forum; Palgrave Handbook of Volunteering
- Social Forces; Sociological focus

### **International Conferences (Selected)**

- Board Director, The Association for Research on Nonprofit Organizations and Voluntary Action (ARNOVA) (2018/11-2021/11; 2021/11-2024/11)
  - Participate in all meetings of the ARNOVA Board of Directors
  - Provide leadership as the sole governing body of the Association
  - Be responsible for the formulation and implementation of the strategic plan.
  - Set internal and external policy and priorities/goals for the Association based on strategic vision.
  - Hire, set the compensation, and evaluate the performance of the Executive Director.



- Conference Proposal Review Committee, Public Management Research Conference, (2021/9-2022/6) Arizona State University, Arizona, USA, 2022
- Track Co-Chair, “Collaborative Intelligence: Humans, Crowds, and Machines,” the 22nd Annual International Conference on Digital Government Research, College of Public Affairs and Community Service University of Nebraska at Omaha, Nebraska, USA, June 9-11, 2021
  - Design and organize the conference track
  - Call for paper, review and select paper into panels
  - Invite reviewers and speakers
- Co-Chair, Professional Development Committee of Association for Research on Nonprofit Organizations and Voluntary Action (2020/11-2021/11)
- Committee Member, Taiwan European Union Innovation and Cooperation Program, Ministry of Science and Technology (2020/5-2021/4)
- Program committee member, Joint Conferences of Electronic Government-Conference for E-Democracy and Open Government Conference-Electronic Participation (EGOV-CeDEM-ePart 2020), 2020
- Conference Program Committee Member, the Association for Research on Nonprofit Organizations and Voluntary Action (ARNOVA) Asia Conference, with the theme “New Roles and Tasks of Nonprofits, Social Economy Organizations, and Voluntary Action in 21st Century Asian Welfare States,” (2020/1-2020/6) hosted by Yonsei University, Seoul, South Korea, June 11-12, 2020
- Conference Program Committee Member, Public Management Research Conference, (2019/8-2021/6) University of Hawaii at Manoa, Hawaii, USA, 2020
- Committee Member, Executive Committee of Association for Research on Nonprofit Organizations and Voluntary Action (2019/11-2020/11)
- Committee member of “People, Government and Algorithms: Emerging Forms of E-Engagement with Artificial Intelligence” of the *International Digital Government Conference 2019*
- Conference Program Committee Member, the Association for Research on Nonprofit Organizations and Voluntary Action (ARNOVA) Asia Conference, with the theme "The Actionability of Civil Society: Challenges of Social Innovation," (2019/2-2019/6) hosted by the Tunghai University, Taichung, Taiwan, June 2-7, 2019
- Program Committee member, the 20th Annual International Conference on Digital Government Research (Dg. o 2019), with the theme “Governance in the Age of Artificial Intelligence”, (2019/1-2019/6) hosted by the Mohammed Bin Rashid School of Government, Dubai, UAE, June 18-20, 2019.
- Program committee member, Joint Conferences of Electronic Government-Conference for E-Democracy and Open Government Conference-Electronic Participation (EGOV-CeDEM-ePart 2019), (2018/12-2019/9) University of

Camerino, San Benedetto Del Tronto, Italy, September 2-4, 2019

- Committee Co-Chair, Award Committee of Association for Research on Nonprofit Organizations and Voluntary Action (decisions on over 13 research awards) (2018/11-2019/11)
- Committee Member, Search Committee of Association for Research on Nonprofit Organizations and Voluntary Action (decision on CEO of the ARNOVA) (2018/11-2019/11)
- Committee member of the Digital Government Track of *Hawaii International Conference on System Sciences*. 2016
- Committee Member & Chair of one roundtable session, Emerging Scholars Professional Development Workshop of ARNOVA Conference for two terms. 2016-2017
- Track chair of “Philanthropy, Fundraising, and Giving” of ARNOVA Conference for the three terms. 2013-2016
- Committee Member, East Meets West: Expanding Frontiers and Diversity, the 10th International Conference on Grief and Bereavement in Contemporary Society, Hong Kong (11–14 June, 2014).
- Committee Member & Moderator, International Conference on the Third Sector and Public Governance in Greater China: Opportunities, Challenges, and Prospects. HKU, Hong Kong, (March 9, 2012).
- Committee Member, Track, ISTR Conference 2010.

#### **University Services (Selected)**

- Organizer, Citizen Science Development Forum, invited scientist, U.S. Geological Survey and 23 government representatives and scholars to be speakers; discussed the development of citizen science in Taiwan with 120 citizen science groups and scholars (2020/04-2020/08)
- Speaker, The First Lesson for University Freshmen, Freshman Orientation, National Taiwan University (2020/09/02)
- Co-Host (with Prof. Joseph Wang), Mini-Course in Eye Movement analysis with Hidden Markov Models (Prof. Antoni Chan & Janet Hsiao) (2019/08/12-2019/08/16)
- Faculty Representative, Student Dormitory Management Committee, National Taiwan University (2020/09-2021/08)
- Member, International Degree Program in Biodiversity Research Committee, National Taiwan University (2020/09-2021/08)
- Member, Curriculum Committee, National Taiwan University (2020/08-2021/07)
- Commentator, 2020 Prospective Study in Political Science Workshop (2020/07/28)
- Member, Collegiate Academic Research Awards Committee, National Taiwan

University (2019/08-2021/07)

- Member, International Affairs Promotion Committee (2019/08-2021/07)
- Organizer, hosted 11 lectures and invited domestic and foreign speakers, government specialists, and NPO founders to give talks on topics such as management, collaborative governance, and digitizing governance; had a total of 415 participants (2019/05-2020/06)
- Defense Committee Member, for five Master's and two Bachelor's thesis (which won an "Outstanding Award" and a "Dean's Award" respectively) (2019/01-2020/12)
- Member, Faculty Recruitment Committee, Department of Political Science, National Taiwan University (2018/08-2021/07)
- Member, Curriculum Committee, Department of Political Science, National Taiwan University (2018/08-2021/07)
- Member, Teacher Evaluation Committee, Graduate Institute of Public Affairs, National Taiwan University (2018/08-2021/07)
- Member, Recruitment Committee, National Taiwan University (2018/08-2021/07)
- Nominee, Collegiate Affairs Meeting, National Taiwan University (2018/08-2020/07)
- Member, International Affairs Promoting Committee, National Taiwan University (2018/08-2019/07)
- Member, Academic Work Group, Department of Social Sciences, National Taiwan University (2018/08-2019/07)
- Representative, Collegiate Affairs Meeting, National Taiwan University (2018/08-2019/07)
- Member, Department Affairs Committee, Department of Political Science, National Taiwan University (2018/08-2019/07)
- Director of International Affairs, College of Social Science, National Taiwan University (1 August 2018-31 July 2019)
  - Develop strategies for international cooperation
  - Design and organize international exchanges activities
- Chief Examiner for Undergraduate Studies, Public Administration, Department of Politics and Public Administration, HKU (1 August, 2016 –31 July, 2018).
  - Develop and design program and curriculum
  - Prepare program evaluation report
- Team Member, Development for the Excellence in Capacity-building on Entrepreneurship and Leadership for the Third-sector (ExCEL3), Faculty of Social Sciences, HKU
  - Develop and design research directions and studies
  - Develop and design a dual degree program with IU-Bloomington

- Committee Member, the Teaching and Quality Committee, HKU (2014–2015).
    - Evaluate and approve various degree programs at the Faculty of Social Science
  - Committee Member, Bachelor of Social Sciences (Government & Laws) and the Bachelor of Laws, and Faculty of Social Sciences, HKU (2009–Present).
    - Attend and vote for various matters at level of the Faculty of Social Science
  - Committee Member, Discontinuation, Committee, HKU (2011– 2014).
    - Make decisions on discontinued cases at HKU
  - Honorary Fellow, Centre for Civil Society and Governance, HKU (2010–2016)
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